

Risk Management Implications – Local Council Tax Support Policy

<u>Threats</u>	<u>Control measure(s), currently in place, to reduce the Threat</u>	<u>Current Level</u>	<u>Proposed Action(s) to further reduce the Threat</u>	<u>Target Level if Proposed Actions are implemented</u>
<p><u>Definition of Threat:</u></p> <p>There is a risk of failing to deliver a scheme that meets the needs of Customers including vulnerable groups, resulting in the Council being poorly regarded.</p> <p><u>Main Threat Category:</u></p> <p>Service Effectiveness / Reputation</p>	<ul style="list-style-type: none"> • Effective analysis of the scheme both in financial and procedure terms. • Exceptional and Discretionary Hardship funding is available (albeit limited) to support and safeguard residents that may be struggling. 	<p>Medium</p>	<p>N/A</p>	

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<p><u>Definition of Threat:</u></p> <p>Risk of non-repayment of charges resulting in significant financial implications for the council and the major precepting authorities.</p> <p><u>Main Threat Category:</u></p> <p>Financial</p>	<ul style="list-style-type: none"> • Exceptional and Discretionary Hardship funding is available (albeit limited) to support and safeguard residents that require additional support. • Bad debt provision is in place. • Welfare Debt Advisors are available to assist in the mitigation of this risk and to provide additional support whilst sharing skills and knowledge. • Innovations in the collection of charges to increase likelihood of the successful collection of charges. 	Medium	N/A	
<p><u>Definition of Threat:</u></p> <p>There is a risk of increased legal challenge to the</p>	<ul style="list-style-type: none"> • The Council has a fair scheme and has maintained the ethos of the previous scheme which, therefore, should 	Medium	N/A	

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<p>scheme following the localisation of Council Tax, particularly as there is now case law to protect the Council.</p> <p><u>Main Threat Category:</u></p> <p>Financial</p>	<p>reduce the likelihood of legal challenge.</p> <ul style="list-style-type: none"> • Robust consultation has been undertaken with Customers. • The correct delegated powers are in place. 			

Reviewed and updated 7/11/17